

Frequently Asked Questions

How does it work? The **g-save** has 2 electronic timers which pulse at different preset times, 24 hours a day, 7 days a week. It works by using the heat that is still in the system (that is usually wasted) when the boiler reaches its temperature (which has been set by the thermostat).

How much will I save? It depends on the type of property and type of boiler that is installed but a saving of *up* to 35% with an average of 25%. However, we do guarantee a minimum of 10% (as long as the unit has been fitted and used as per the Instruction Manual which is sent with the unit).

Does it come with a guarantee? The **g-save** comes with 1 years product guarantee. We are so sure of our product that we also guarantee that you will save a minimum of 10% on your gas bill.

How do I know it will work on my boiler? As long as the boiler has a 'room thermostat' and the boiler is not a 'Hot Water Priority' boiler it will work.

What is a 'Hot Water Priority boiler'? This is a type of boiler whereby the hot water must be switched on before the heating will work (you should be able to see the options on your programmer)

What if i don't know what kind of boiler I have? When the **g-save** is being fitted, the engineer will determine if the system has hot water priority, if it has, he will only fit the unit to the central heating part of the system. This is because to fit it to the hot water, in this type of system, is likely to result in the unit not working correctly and ultimately you not getting the amount of heat that you may require.

I only have Thermostatic Radiator Valves (TRV's,)? In that case it won't work. It needs a room thermostat for the heating or a hot water cylinder thermostat for hot water, if you still wish to purchase one, we can fit the room thermostat for you.

I don't have gas but have Oil or LPG can / still have one fitted? Yes it works with both Oil and LPG too.